



YOGI MASAJI

Jakarta, ID | +62 81298231028 | yogimasaji.live | yogimasaji02@gmail.com | linkedin.com/in/yogi-masaji

Highly motivated individual with a background in front-end web development and graphic design. Experienced in creating responsive web applications using ReactJS, Laravel, and NextJs, optimizing performance, and ensuring cross-browser compatibility. Skilled in graphic design to support branding and marketing using Adobe Illustrator and Photoshop. Seeking opportunities to apply and expand my technical expertise, interpersonal skills, and problem-solving abilities while contributing to meaningful projects and organizational goals.

Work Experience

Software Development Staff

PT. Centrepark Citra Corpora | Jakarta, ID

Feb 2025 – Present

Parking Management & Technology Solutions

- Developed and maintained internal web applications using React and Laravel to streamline operational workflows.
- Built an AI-powered chatbot capable of answering employee queries by referencing internal handbooks, improving self-service and reducing helpdesk workload.
- Integrated the chatbot with the company's internal helpdesk ticketing system to automate issue classification and resolution routing.
- Collaborated with stakeholders to identify process bottlenecks and delivered custom software solutions tailored to department needs.

Front End Developer - Internship

PT. Hashmicro Solusi Indonesia | Jakarta, ID

Feb 2022 – Jan 2023

Software Solutions Provider

- Enhanced website performance by implementing efficient front-end architecture, optimizing load times, and ensuring cross-browser compatibility.
- Collaborated with the design team to develop intuitive, visually appealing interfaces, ensuring seamless user interactions.
- Converted UI designs into front-end code, ensuring accurate translation of design into functional web elements.
- Maintained and updated web applications, improving performance and user satisfaction.
- Tech: ReactJS, Laravel, JavaScript, HTML, CSS, jQuery, Bootstrap, Jest

Graphic Designer - Part Time

Inspiratee | Jakarta, ID

Aug 2020 – Des 2021

- Delivered high-quality graphic designs using Adobe Illustrator and Adobe Photoshop for merchandise and promotional materials.
- Produced mock-ups for merchandise items like T-shirts, books, mugs, and hats, aiding clients in visualizing their products.
- Designed logos and graphics for business cards, books, T-shirts, and banners, helping businesses establish a strong brand identity.

Education

Universitas Pancasila | Jakarta, ID

Bachelor of Science in Information Technology

Graduated in 2023 | Cumulative GPA: 3.58/4.0

INTRO TO NODE JS, Hacktiv8 | Jakarta, ID

Aug 2022 - Dec 2022

Software Engineering Program

- Immersive training program focused on Back End Web Development
- Developed three API web services using Node.js along with various libraries, databases, and frameworks.

Certification

Web Developer - Badan Nasional Sertifikasi Profesi (BNSP)

Issued: July 2023 | Expires: July 2026.

ID Kredensial TIK.886.00335 2023

Projects

AI Helpdesk & Ticketing Chatbot

May 2025

- Engineered an AI-powered Helpdesk system featuring a WhatsApp chatbot and a secure backend, utilizing Node.js, Express.js, SQL (PostgreSQL/MySQL), Baileys API, and JSON Web Tokens (JWT).
- Implemented an advanced ticket escalation system that logs formal complaints into a secondary database
- Developed a multi-functional WhatsApp chatbot to provide initial AI-driven support and allow users to create, track, and close support tickets via commands

Hariez Central Service Web App

Oct 2023

- Built a dynamic web app using JavaScript, ReactJS, Material UI, Node.js, Express.js, Sequelize, JWT, and PostgreSQL.
- Developed features for online reservations, payment processing, repair status updates, and complaint lodging.
- Streamlined store management for owners, including reservations, reports, and payment verification.

EVA Talent Management Website

Apr 2022

- Designed an interactive website using HTML, CSS, JavaScript, Bootstrap, jQuery, GreenSock, and AOS.
- Enhanced user experience with dynamic animations and immersive browsing features.

Skills

- Effective communication, organizational, and problem-solving abilities
- Web Development : HTML, CSS, JavaScript, Typescript, ReactJs, Laravel, NextJs, CodeIgniter, jQuery, NodeJs, REST API
- Database Management: SQL (MySQL, SQL Server, PostgreSQL, SQLite), MongoDB
- Proficient in Microsoft Office Suite and Google Workspace
- Design Tools: Adobe Illustrator, Adobe Photoshop